



NFD INSPECTION REQUEST FORM

- * Please note that a copy of the customer invoice and photos must be provided with this form when returned.
- * A sales representative must be available when an inspection is being carried out by a NFD representative.
- * The site must have been inspected by the retail sales representative prior to returning this form.

TECHNICAL INFORMATION AND ASSESSMENT FORM

PRODUCT NAME:			
DATE INSTALLED:		NFD SALES INVOICE NUMBER:	
RETAILER NAME AND ADDRESS:			
CONTACT PERSON:			
CONTACT PHONE NUMBER:			
INSTALLER NAME:			
INSTALLER: PHONE NUMBER			
SUB FLOOR USED:			
ADHESIVE USED: (NAME AND TYPE)			
HOW WAS ADHESIVE APPLIED?			
HOW LONG WERE PLANKS ACCLIMATISED ON SITE?			
TEMPERATURE AT TIME OF INSTALLATION			

**SUB-FLOOR MOISTURE
READING ON INSTALLATION:**

**WHAT FLOOR PREPARATION
WAS CONDUCTED?**

**DESCRIPTION OF
PROBLEM:**

**ROOMS PRODUCT
INSTALLED:**

**AMOUNT M²/LM
AFFECTED:**

**DATE OF
INSPECTION
CONDUCTED BY
RETAILER OR
INSTALLER:**

**NAME, ADDRESS
AND PHONE
NUMBER OF
INSTALLATION:**

**ANY ADDITIONAL
INFORMATION:**

Please note it may be necessary to remove parts of flooring and scotia. If removed, the cost to replace will fall with the party at fault of the claim.

PLEASE SUBMIT THIS FORM ALONG WITH IMAGES OF COMPLAINT TO: sales@nfd.com.au